

HR Chatbot for Better Employee **Communication & Productivity**

Challenges

Repeated queries on shift schedules, leave balances, and HR policies



Delays in responding due to manual handling

High dependency on emails and paperwork for basic HR requests



Reduced employee satisfaction

Dispersed HR data across various systems, making retrieval difficult



Slower internal communication

Increased workload on HR personnel, limiting focus on strategic functions



Higher administrative burden on HR teams

Solution

An AI-powered HR chatbot integrated with HRMS and internal systems to centralize employee services, streamline HR workflows, and enhance employee experience through real-time access and automation.

- Employee data unified across HRMS and internal systems for a single view
- Smart query handling for instant access to work hours, leave balance & HR docs
- Real-time access to latest HR policies, benefits & handbooks
- Secure document system with role-based access for HR teams
- Agile rollout ensured quick implementation with continuous QA
- Post-deployment support for chatbot tuning, FAQs, and system health

Employee queries resolved instantly via unified chatbot interface

Policy access and HR communication fully automated

Results

Real-time access to shift schedules, leaves, and HR documents

Higher employee engagement and satisfaction